

	AFAQ Engineering for Building Contracting	Date: <b>05 Jan 2026</b>	
	<b>QUALITY POLICY</b>	Document Ref. No.: <b>AFAQ-POL-QMS-001</b>	
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AFAQ Engineering for Building Contracting L.L.C recognizes that effective quality performance is fundamental to achieving sustainable business growth and maintaining client confidence. The Company is committed to delivering quality services in Building Contracting, Building Maintenance, Decoration Design & Implementation, and Building Cleaning Services through the implementation and continual improvement of a Quality Management System (QMS) compliant with ISO 9001:2015.

Quality is an integral part of our strategic direction and decision-making process and is essential in meeting the expectations of our clients and other relevant interested parties.

**Accordingly, AFAQ Engineering for Building Contracting L.L.C is committed to:**

- **Meeting and exceeding customer expectations** by identifying, understanding, and consistently fulfilling applicable customer, statutory, and regulatory requirements.
- **Continual improvement of the QMS** by identifying and addressing risks and opportunities that may affect service conformity, operational performance, and customer satisfaction.
- **Establishing and maintaining an effective QMS** that provides clear objectives, performance standards, and documented processes supported by strong leadership, defined responsibilities, and accountability at all organizational levels.
- **Ensuring quality objectives are established and reviewed**, and that they remain aligned with the Company's context, strategic direction, and business goals.
- **Providing adequate resources** necessary for the effective implementation of the QMS, including competent personnel, training, infrastructure, suitable work environment, and ongoing support.
- **Promoting quality awareness** by communicating the importance of effective quality management and conformity with ISO 9001:2015 requirements to all employees and relevant interested parties.
- **Engaging employees and stakeholders** in the effective implementation of the QMS to enhance individual performance and overall organizational effectiveness.

This Quality Policy is communicated, understood, and applied at all levels of the organization and is made available to relevant interested parties.

The policy shall be reviewed during the Management Review Meeting at least annually, and updated as necessary to ensure its continued suitability, adequacy, and effectiveness.



**Samah Badawiyeh**  
CEO




**Ameen Budair**  
General Manager